

Trust One Components Quality Manual QM-001-C



1.0 SCOPE:

Trust One Components, Inc. has been serving the commercial, military and aviation industry since 2006 in the distribution of aircraft parts, electrical, electronic and hardware products. We specialize in obsolete, discontinued and difficult to source hardware, gaskets, fasteners, rivets, bolts, washers, electrical parts, active and passive electronic components, connectors. switches. etc.

- 1. Non-Applicable Requirement: AS9120B:2016, Clause 8.3, Design and Development, including all subsections. This clause is not required for conformance to the standard. Justification: Trust One Components, Inc. does not design nor develop products.**

2.0 REFERENCED DOCUMENT PROCEDURES:

- 2.1** QP- 04 Context of the company
QP- 05 Organization of Leadership
QP- 06 Company Planning
QP- 07 Support Systems
QP- 08 Company Operations
QP- 09 Performance Evaluation
QP- 10 Improvement

3.0 QUALITY POLICY:

- 3.1 TRUST ONE is committed to customer satisfaction and supports the company's strategic forward direction by setting company and quality objectives continuing to improve the effectiveness of our Quality Management System.**

AS9120B Quality Systems Manual

QM-001-C

4.0 QUALITY OBJECTIVES:

4.1 The President of TRUST ONE has elected to monitor the following as part of the quality objectives:

4.1.1 Quality of product to the customer measured at the final acceptance of quality products delivered on time.

4.1.1.1 Monitored based on the # of failures of acceptance of quality product, the number of deviations against original system specifications and number of late deliveries.

4.1.2 Delivery of product to the customer

4.1.2.1 Monitored based on the # of days delayed, with verification of the date order received, date due and date completed with product quality.

5.0 ORGANIZATIONAL CHART:

5.1 Appendix A

6.0 PROCESS INTERACTIONS:

6.1 Trust One Components' Key Processes are:
1) Customer Orders, Quotes, Reviews,
2) Purchasing,
3) Inventory, Receiving, Pick, Pull, Pack, Ship.

7.0 DOCUMENT HISTORY:

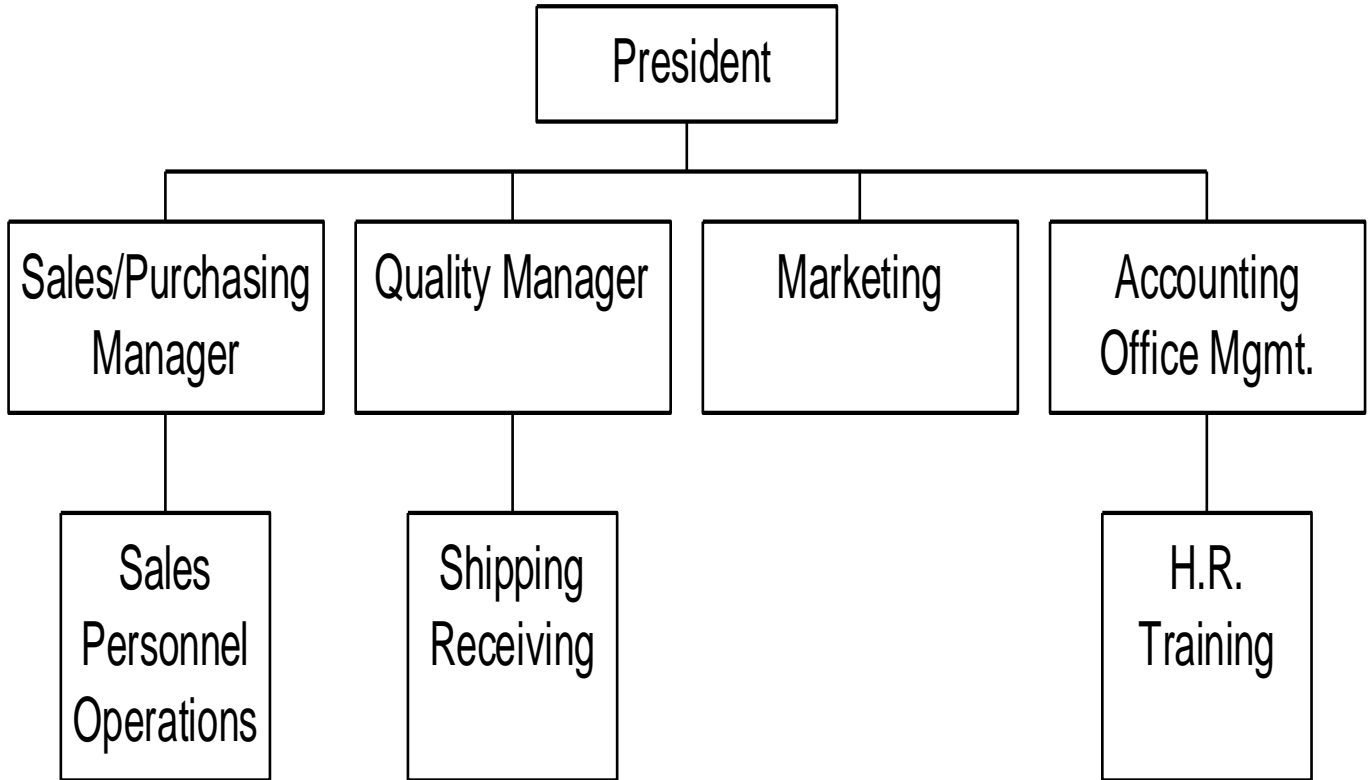
Rev	Date	Originator	Description	Approval
A	5/7/18	T1 Management	Initial Publication QM-001-0.	P.S., M.K., N.F.
B	9/1/18	T1 Management	Revised Non-Applicable Requirements to reflect Clause 8.3 only.	P.S., M.K., N.F.
C	5/6/21	T1 Management	Revised Process Interactions, 6.0, to Identify "Key Processes".	P.S. M.K., N.F.

AS9120B Quality Systems Manual

QM-001-C

Appendix A Organizational Chart

SEE BELOW ORGANIZATION CHART



AS9120B Quality Systems Manual

QM-001-C

Appendix B PROCESS INTERACTION

Interaction of the Quality Management System			
QUALITY MANUAL	Section 4.1	Revision: A	Page: X

QUALITY SYSTEM INTERACTION PROCESS MAP CUSTOMER REQUIREMENT

